

Getting the most from your Hargray WiFi

Welcome to Hargray WiFi! You can look forward to using your WiFi-connected devices — tablets, computers, TVs, gaming consoles, smart home systems and more — throughout your home or business WiFi network.

WiFi vs. Wired

WiFi makes it easy to stay connected, but it's not your fastest option. A wired connection is always faster — up to three times faster than the fastest WiFi! Still, there are several things you can do to ensure you're getting the most from your home WiFi connection, and it starts with the location of your router.

> WIRED IS 3X FASTER



Location affects the signal strength.

- WiFi signals travel through the air and can be blocked or slowed down by walls, floors, furniture and windows.
- To get the clearest signal, place your WiFi router in a central location with a clean line of sight to the areas where you like to use WiFi devices.
- Don't place the router in the basement or attic, in a drawer or behind furniture.
- Avoid placing the router near household appliances or behind an aquarium.



What you do online makes a difference.

- Streaming activities, such as watching movies, online gaming and listening to music, require extra bandwidth, slowing your fast Internet connection.
- Close any streaming programs you're not using — they continue to use data, slowing down your connection.
- Close open windows in your Internet browser if you're not using them. Websites continually refresh and that taps into your Internet speed.
- Downloading large files — such as movies, games and software — will slow your Internet connection.
- Since upload speeds are slower, it'll take you longer to get your Internet connection back to full speed.



Speed is affected by the number of devices you're using.

- The more devices you have connected, the more your bandwidth is divided up. Each device has less bandwidth available, and that means the slower your Internet will run.
- Typical devices include:
 - Tablets
 - Laptops
 - Computers
 - Gaming systems
 - Smart home devices, such as security systems, heating and air conditioning controls, and lighting
- Some devices use more bandwidth and can slow down other connected devices. For these heavy-bandwidth devices, it's always best to use a wired connection.



Be sure your WiFi password is protected.

If not, you may be sharing your WiFi signal with your neighbors, further slowing down your Internet speed.

**Still have
questions?
We've got
answers.**

Call our Customer Support
team anytime:

1.877.HARGRAY

