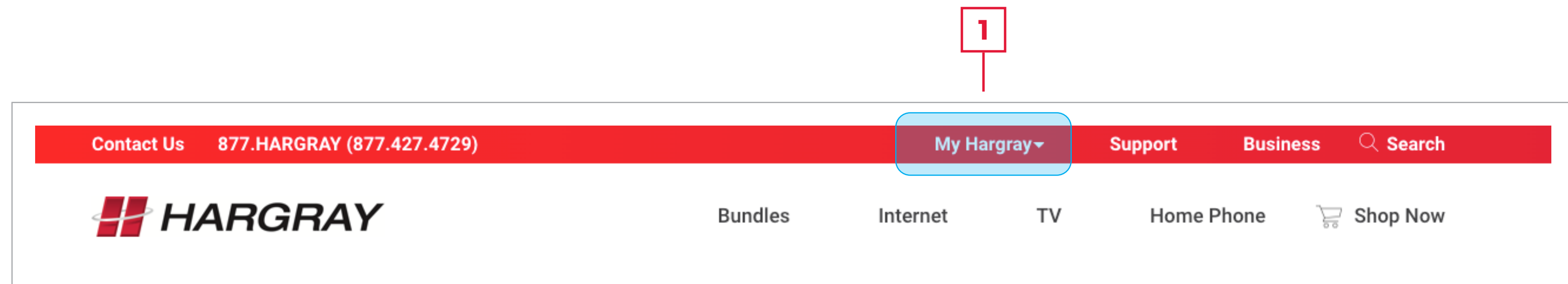


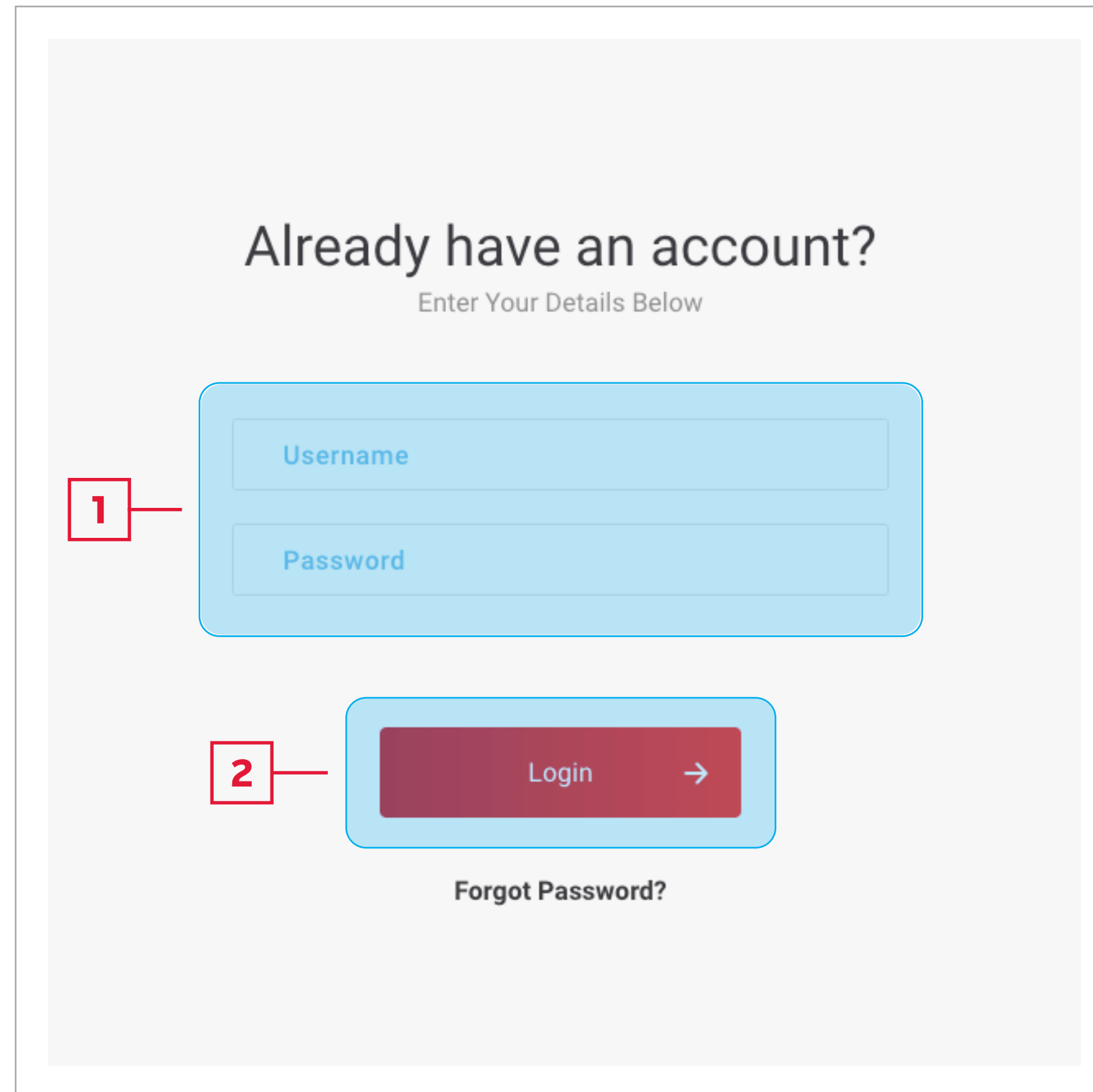
# STEP 1

**1** Select “My Hargray” from the top navigation menu.



## STEP 2

- 1 Add your Hargray username and password.
- 2 Select "Login."



The screenshot shows a login interface with the heading "Already have an account?" and the subtext "Enter Your Details Below". It contains two input fields labeled "Username" and "Password", and a "Login" button with a right arrow. A "Forgot Password?" link is at the bottom. Red boxes with numbers 1 and 2 point to the input fields and the login button respectively.

Already have an account?  
Enter Your Details Below

1

Username

Password

2


Login →


[Forgot Password?](#)





# STEP 4


**1** Select "Checking Account."

 Account Summary


 Pay Bill

 Help Center

 Update Profile

 Logout

Upgrade Now! →



## Your Bill

Total Amount Due: **\$76.00**

Due [varies]

Auto Pay: NOT Enabled

### Choose payment option

☐ Credit/Debit Card

☐ Paypal

☒ Checking Account **1**

## STEP 5

- 1 Enter payment amount.
- 2 Select "Add Bank Account."

The screenshot shows a web form titled "Checking Account Payment". Below the title is a section labeled "Amount". There are two main input areas: a light blue rounded rectangle containing a dollar sign and the text "Pay Other Amount" with a horizontal line for input, and a dark red button with the text "Add Bank Account" and a right-pointing arrow. Two red callout boxes with numbers 1 and 2 are positioned to the left of the form. Callout 1 points to the "Pay Other Amount" input field, and callout 2 points to the "Add Bank Account" button.

**Checking Account Payment**

**Amount**

1 \$ Pay Other Amount

2 Add Bank Account →

## STEP 6

- 1 Enter your First Name, Last Name and Email Address.
- 2 Check the box to accept terms of service and privacy policy.
- 3 Select "Accept and Continue."

### Please Provide Additional Information

All Fields Required

1

First Name

Last Name

Email Address

2

☐ By checking this box you agree to [Our Terms of Service](#) and [Privacy Policy](#), as well as our partner [Dwolla's Terms of Service](#) and [Privacy Policy](#).

3

Agree and Continue →

## STEP 7

- 1 Option A:** Type the name of your bank.
- 2 Option B:** Select your bank from the list.

**Search for your bank or credit union.**

**1**

**Or, choose from these popular partners:**

**2**

Bank of America

Chase

Wells Fargo

PNC Bank

US Bank

TD Bank

USAA

SunTrust Bank

## STEP 7A

- 1 If your bank isn't listed after searching, complete the fields below.
- 2 Select Account Type and enter Routing number, Account number and a name for the account.
- 3 Select "Agree & Continue."

The screenshot shows a web form for adding a bank account. It is divided into two main sections. The first section, titled "Search for your bank or credit union.", contains a text input field with the placeholder "your bank not listed" and a "Search" button. A red callout box with the number "1" points to this input field. The second section, titled "Please provide your bank or credit union account details.", contains several fields: "Account type" with radio buttons for "Checking" (selected) and "Savings"; "Routing number" with a text input field; "Account number" with a text input field; and "How should we refer to this account?" with a text input field. A red callout box with the number "2" points to the "Routing number" field. To the right of these fields is a preview of a check with "Routing Number" and "Account Number" fields. Below these fields is a paragraph of text: "I agree that all future payments to or facilitated by Hargray Communications, LLC will be processed by the Dwolla payment system from the selected account above. In order to cancel this authorization, I will change my payment settings within my Hargray Communications, LLC account." At the bottom right of the form is a button labeled "Agree & Continue". A red callout box with the number "3" points to this button.

**Search for your bank or credit union.**

your bank not listed Search

**Please provide your bank or credit union account details.**

Account type  
☒ Checking ☐ Savings

Routing number

Account number

How should we refer to this account?

I agree that all future payments to or facilitated by Hargray Communications, LLC will be processed by the Dwolla payment system from the selected account above. In order to cancel this authorization, I will change my payment settings within my Hargray Communications, LLC account.

Agree & Continue



## STEP 7B

- 1 Enter your banking ID/Username, and then enter/re-enter your Passcode.
- 2 Select "Agree & Continue."

Please verify your Bank of America account.


Enter the credentials you use on your bank's website.

1

Online ID

Passcode

Re-enter passcode

Bank of America 

I have read and accept the [Account Verification Terms and Conditions](#).

2

Agree and Continue

## STEP 8

- 1** Answer security questions (these will come from your bank.)
- 2** To proceed you must correctly address the security checks associated with your banking account.
- 3** Select "Continue."

The screenshot shows a web form titled "Please enter the additional information requested by Ameris Bank." with the Ameris Bank logo. The form contains three main sections: a text input for "What's your favorite color?" (callout 1), a dropdown for "Select a phone number to receive a one-time token." with "555-555-5555" selected (callout 2), and another dropdown for "Select a delivery method." with "Text message" selected (callout 2). A disclaimer states "Your financial institution is solely responsible for verifying this information." and a "Continue" button is at the bottom right (callout 3).

Please enter the additional information requested by Ameris Bank.

What's your favorite color?

Select a phone number to receive a one-time token.

555-555-5555

Select a delivery method.

Text message

Your financial institution is solely responsible for verifying this information.

Continue

## STEP 9

- 1 Select the account you want to use to make payments. (**Note:** This account will be saved for future payments.)
- 2 Enter account name for your own recognition on our website.
- 3 Select "Agree & Continue."

**Choose your Bank of America account to connect.**


☒ **Your Account #1 - 5031123001**

**How should we refer to this account?**

Your Account #1 - CHECKING

☐ **Your Account #2 - 5031123020**

☐ **Incomplete Account #1 - \*\*\*12345**



Routing Number

Account Number

0000000000 0000000000 1234

I agree that all future payments to or facilitated by Hargray Communications, LLC will be processed by the Dwolla payment system from the selected account above. In order to cancel this authorization, I will change my payment settings within my Hargray Communications, LLC account.

Agree & Continue

## STEP 10

- 1** Enter the amount you are paying.
- 2** If multiple accounts are saved, select the account you wish to pay from. Otherwise the default account will be used.
- 3** Select "Submit Payment."

The screenshot shows a web form titled "Checking Account Payment". It contains three main sections: an "Amount" input field, a "Which account would you like to pay with?" section with two radio button options, and a "Submit Payment" button. Red numbered callouts (1, 2, 3) are placed to the left of the form, with lines pointing to the corresponding elements: the amount input field, the account selection options, and the submit button.

**Checking Account Payment**

**Amount**

**1** \$ Pay Other Amount

**Which account would you like to pay with?**

**2** ☒ Your Account #2 - SAVINGS  
☐ Your Account #1 - CHECKING

**3** Submit Payment →

## STEP 11

Thank you for your payment of \$76.00. You will receive an email confirmation of your payment soon.

OK →