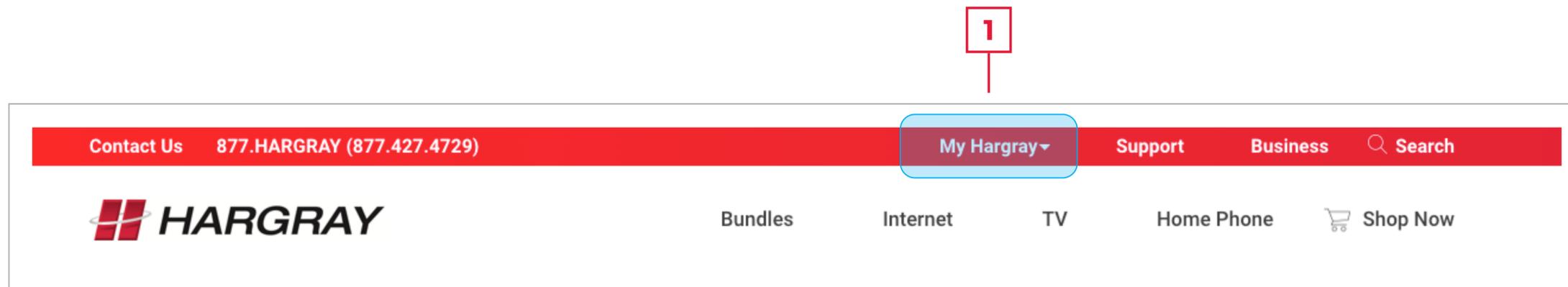


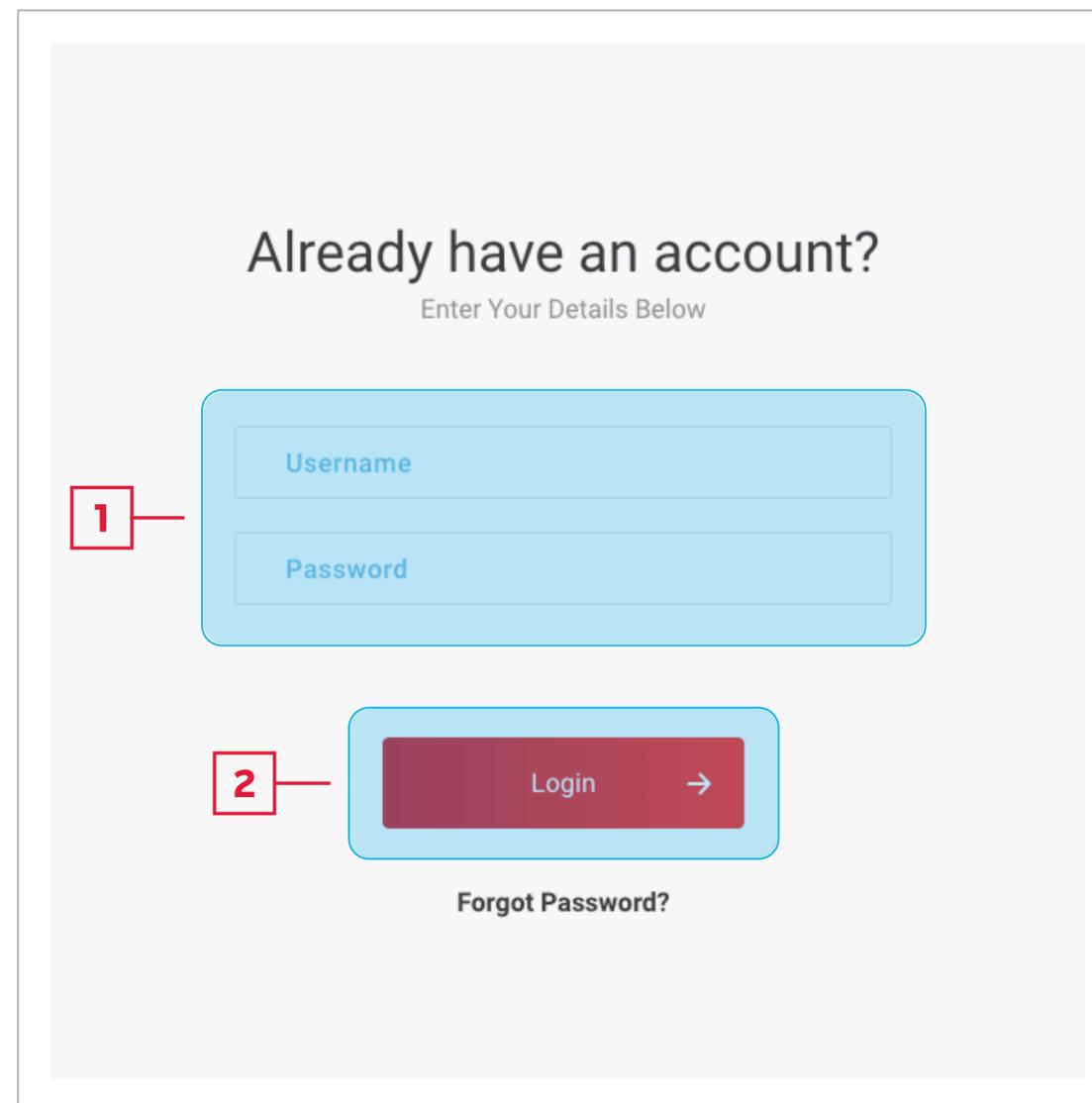
# STEP 1

**1** Select "My Hargray" from the top navigation menu.



## STEP 2

- 1 Add your Hargray username and password.
- 2 Select "Login."



Already have an account?  
Enter Your Details Below

1

Username

Password

2

Login →

Forgot Password?

The image shows a login form with a light gray background. At the top, it says "Already have an account?" followed by "Enter Your Details Below". Below this are two input fields: "Username" and "Password", both highlighted with a light blue border. A red box with the number "1" and a line points to these two fields. Below the input fields is a red "Login" button with a right-pointing arrow, also highlighted with a light blue border. A red box with the number "2" and a line points to this button. At the bottom of the form, there is a link that says "Forgot Password?".

# STEP 3

1 Select "Pay Bill" from the left navigation menu.

The screenshot displays the HARGRAY customer portal interface. At the top left is the HARGRAY logo. To the right of the logo are navigation links for Bundles, Internet, TV, Home Phone, and Shop Now. The main content area is divided into two columns. The left column contains a navigation menu with the following items: Account Summary, Pay Bill (highlighted with a blue box and a red callout '1'), Help Center, Update Profile, and Logout. At the bottom of this menu is a red button labeled 'Upgrade Now!' with a right-pointing arrow. The right column displays a 'Welcome, First Last' message. Below the welcome message are two sections: 'Current Bill' and 'Account Details'. The 'Current Bill' section shows 'Total Amount Due' as '\$76.00', 'Due [varies]', and a red 'Pay Bill' button with a right-pointing arrow. The 'Account Details' section shows 'Bill is Due' as '[varies]', 'Auto Pay' as 'NOT Enabled', 'Account Number' as '[your account #]', and 'Service Location' as '[your service address]'.

# STEP 4

**1** Select "Checking Account."

Account Summary

Pay Bill

Help Center

Update Profile

Logout

Upgrade Now! →

## Your Bill

Total Amount Due: **\$76.00**

Due [varies]

Auto Pay: NOT Enabled

### Choose payment option

Credit/Debit Card

Paypal

Checking Account **1**

## STEP 5

- 1 Enter payment amount.
- 2 Select "Add Bank Account."

The screenshot shows a 'Checking Account Payment' form. It has a title 'Checking Account Payment' and a section labeled 'Amount'. Below the title is a light blue rounded rectangular input field containing the text '\$ Pay Other Amount'. Below the input field is a dark red button with the text 'Add Bank Account' and a right-pointing arrow. Two red boxes with numbers '1' and '2' are positioned to the left of the input field and button, respectively, with lines pointing to them.

**Checking Account Payment**

**Amount**

1 \$ Pay Other Amount

2 Add Bank Account →

## STEP 6

- 1 Enter your First Name, Last Name and Email Address.
- 2 Check the box to accept terms of service and privacy policy.
- 3 Select "Accept and Continue."

### Please Provide Additional Information

All Fields Required

**First Name**

**Last Name**

**Email Address**

By checking this box you agree to [Our Terms of Service](#) and [Privacy Policy](#), as well as our partner [Dwolla's Terms of Service](#) and [Privacy Policy](#).

Agree and Continue →

# STEP 7

- 1** Option A: Type the name of your bank.
- 2** Option B: Select your bank from the list.

**Search for your bank or credit union.**

**1**

**Or, choose from these popular partners:**

Bank of America	Chase
Wells Fargo	PNC Bank
US Bank	TD Bank
USAA	SunTrust Bank

**2**

## STEP 7A

- 1 If your bank isn't listed after searching, complete the fields below.
- 2 Select Account Type and enter Routing number, Account number and a name for the account.
- 3 Select "Agree & Continue."

**Search for your bank or credit union.**

1 your bank not listed Search

**Please provide your bank or credit union account details.**

Account type  
 Checking  Savings

Routing Number Account Number  
: 000000000 : 0000000000 # 1234

Routing number

Account number

How should we refer to this account?

I agree that all future payments to or facilitated by Hargray Communications, LLC will be processed by the Dwolla payment system from the selected account above. In order to cancel this authorization, I will change my payment settings within my Hargray Communications, LLC account.

3 Agree & Continue

## STEP 7B

- 1 Enter your banking ID/Username, and then enter/re-enter your Passcode.
- 2 Select "Agree & Continue."

Please verify your Bank of America account.

Enter the credentials you use on your bank's website.

1

Online ID

Passcode

Re-enter passcode

Bank of America 

I have read and accept the [Account Verification Terms and Conditions](#).

Agree and Continue

2

## STEP 8

- 1 Answer security questions (these will come from your bank.)
- 2 To proceed you must correctly address the security checks associated with your banking account.
- 3 Select "Continue."

Please enter the additional information requested by Ameris Bank.

1 What's your favorite color?

Select a phone number to receive a one-time token.

2 555-555-5555

Select a delivery method.

Text message

Your financial institution is solely responsible for verifying this information.

Continue 3

## STEP 9

- 1 Select the account you want to use to make payments. (**Note:** This account will be saved for future payments.)
- 2 Enter account name for your own recognition on our website.
- 3 Select "Agree & Continue."

**Choose your Bank of America account to connect.**

**1**  Your Account #1 - 5031123001

**2** How should we refer to this account?

Your Account #2 - 5031123020

Incomplete Account #1 - \*\*\*12345

**Bank of America** 

Routing Number    Account Number  
: 0000000000 : 0000000000 # 1234

I agree that all future payments to or facilitated by Hargray Communications, LLC will be processed by the Dwolla payment system from the selected account above. In order to cancel this authorization, I will change my payment settings within my Hargray Communications, LLC account.

**3**

## STEP 10

- 1** Enter the amount you are paying.
- 2** If multiple accounts are saved, select the account you wish to pay from. Otherwise the default account will be used.
- 3** Select "Submit Payment."

The screenshot shows a form titled "Checking Account Payment". It contains three main sections: an amount input field, a radio button selection for the payment account, and a submit button. Red boxes with numbers 1, 2, and 3 are placed to the left of the form, with lines pointing to the respective elements.

**1** Amount  
\$ Pay Other Amount

**2** Which account would you like to pay with?  
 Your Account #2 - SAVINGS  
 Your Account #1 - CHECKING

**3** Submit Payment →

## STEP 11

Thank you for your payment of \$76.00. You will receive an email confirmation of your payment soon.

OK →